

Terms of Service

Last Updated: October 30, 2024

1. Introduction

Welcome to DoorToDoor ("Service," "we," "us," or "our"). By accessing or using our door-to-door marketing and advertising services, website, and related services (collectively, the "Services"), you agree to be bound by these Terms of Service ("Terms"). If you disagree with any part of these Terms, you may not access or use our Services.

2. Service Description

DoorToDoor provides local marketing solutions through door-to-door advertising distribution services. Our Services include, but are not limited to:

- Design and printing of marketing materials
- Distribution of advertising materials to residential addresses
- Campaign tracking and analytics
- Consultation services for marketing strategies

3. Account Registration and Eligibility

3.1. To use our Services, you must:

- Be at least 18 years old
- Register for an account with accurate, complete information
- Maintain the security of your account credentials
- Promptly notify us of any unauthorized use of your account

3.2. We reserve the right to refuse service to anyone for any reason at any time.

4. Pricing and Payment

4.1. Service Fees:

- Minimum order size of \$5,000
- Pricing varies based on position selection (front, back, or middle)
- All prices are subject to change with notice
- Additional fees may apply for rush orders or special handling

4.2. Payment Terms:

- Payment is required in advance of campaign execution
- We accept major credit cards and business checks
- All fees are non-refundable unless otherwise specified

5. Campaign Requirements and Restrictions

5.1. Content Requirements:

- All marketing materials must comply with applicable laws and regulations
- Content must not be false, misleading, or deceptive
- Materials must not contain explicit, offensive, or inappropriate content
- We reserve the right to reject any materials that violate these requirements

5.2. Geographic Restrictions:

- Services are currently limited to the Austin, TX metropolitan area
- Coverage areas are subject to change
- Minimum density requirements may apply

6. Delivery and Performance

6.1. Timeline:

- Standard campaign execution is 2-3 weeks from approval
- Timelines may vary based on campaign size and complexity
- Weather and other external factors may affect delivery schedules

6.2. Delivery Guarantee:

- We guarantee 100% distribution to specified areas
- Proof of delivery available upon request
- Replacement distribution available for verified non-delivery

7. Intellectual Property

7.1. Your Content:

- You retain ownership of your marketing materials and content
- You grant us license to reproduce and distribute your content
- You warrant that your content doesn't infringe on third-party rights

7.2. Our Content:

- All Service-related content, trademarks, and intellectual property belong to us
- You may not use our intellectual property without written permission

8. Privacy and Data Collection

8.1. Data Usage:

- We collect and use data as described in our Privacy Policy
- Campaign analytics and tracking data are provided for your use
- We maintain confidentiality of client information

9. Limitation of Liability

9.1. We are not liable for:

- Indirect, incidental, or consequential damages
- Lost profits or business opportunities
- Damages exceeding the amount paid for Services
- Third-party actions or responses to marketing materials

10. Termination

10.1. We may terminate or suspend access to our Services:

- For violations of these Terms
- For conduct that risks harm to other users
- At our sole discretion with or without cause

11. Changes to Terms

11.1. We reserve the right to modify these Terms at any time:

- Changes will be effective upon posting
- Continued use of Services constitutes acceptance
- Material changes will be announced via email

12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law provisions.

13. Contact Information

For questions about these Terms, please contact us at:

- Email: legal@hangdoortodoor.com
- Phone: (650) 690-2765
- Address: 1940 West Riverstone Dr., Coeur d'Alene, ID, 83814

14. Severability

If any provision of these Terms is found to be unenforceable or invalid, that provision will be limited or eliminated to the minimum extent necessary so that these Terms will otherwise remain in full force and effect and enforceable.